

## Parts & Service.

Ink Jet.

Laser.

Thermal Transfer.

Labelers.

Track & Trace.

Supplies.

# Videojet® Care Packages

Options for Videojet 1000 Line Printers



## Care Packages for 1000 Line Small Character Ink Jet Printers

Thousands of satisfied customers testify to Videojet's long-standing reputation for quality and reliability. With innovative technology, world-class expertise and the industry's largest service organization, they enjoy true uptime peace of mind.

Videojet takes warranties and maintenance programs to the next level with Care Packages for 1210, 1510, and 1610 ink jet printers. For current owners whose warranty has expired and for new owners who want to partner with Videojet to keep their equipment in top condition, there is a Care Package designed for every level of coverage.

After installation, the **Start-up Care™** package provides a full year of coverage for service and support.

After the first year, the **Service Care™** package gives an additional one to four years of labor and parts/core coverage along with priority service.

For the ultimate level of coverage including a discounted fluids program, unlimited service, key operator training and equipment rental, customers choose the **Full Care™** package.

### Videojet Full Care Package Benefits

- ✓ State-of-the-art 1210, 1510, or 1610 printer
- ✓ No capital investment
- ✓ Predictable monthly cost for 60 months
- ✓ Unlimited on-site support, including parts
- ✓ 24 x 7 x 365 telephone support
- ✓ Reduced supplies inventories
- ✓ Uptime Peace of Mind®

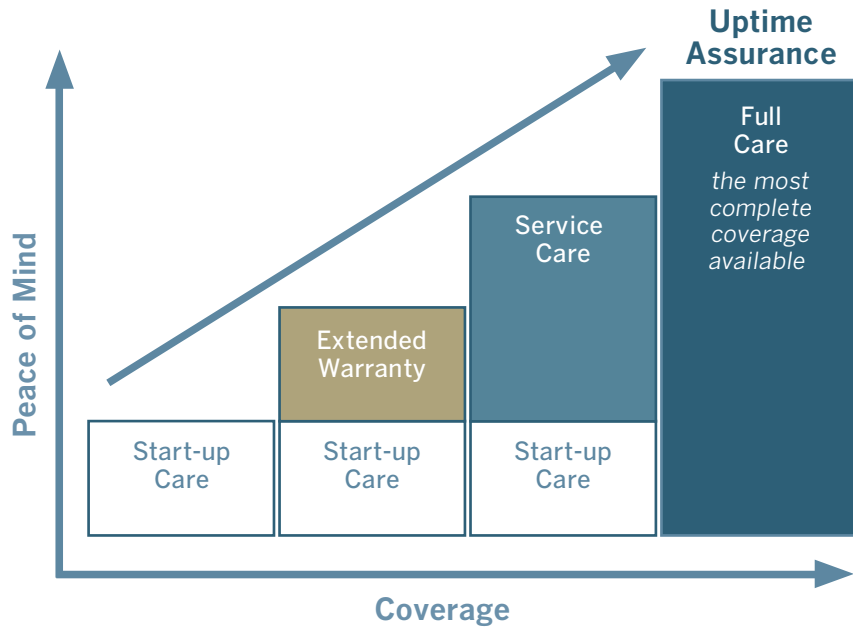
Enjoy 60 months of uptime with a Full Care package.

Contact Videojet today for details about each of the Care Packages.

**VIDEOJET**  
Uptime Peace of Mind®



# Videojet Care Packages for 1000 Line Printers



## Variety of options to meet your business needs

	Extended Warranty	Start-Up Care	Service Care	Full Care
Break/fix parts*	●	Standard Warranty	●	●
On-site labor*	●	●	●	●
Travel**	●	●	●	●
Quarterly consultative service visits	–	●	●	●
Preventive maintenance visits	–	●	●	●
Core replacement	–	–	●	●
Key operator training	–	●	●	●
Free 24 x 7 x 365 telephone support	●	●	●	●
Priority service	–	●	●	●
Fluids Care	◦	◦	◦	●
Printer rental	–	–	–	●
Payment options	at equip. purchase	flexible	flexible	monthly
Contract length	3 or 5 years	1 <sup>st</sup> year	1 - 4 year options***	5 years

● Included   ◦ Optional   – Not Included

\* Parts and Labor Coverage. This Extended Warranty covers both the parts and factory labor necessary to correct any non conformities or defects

\*\* Travel Coverage. Warranty services will be provided at the installed location of the equipment. Travel is included if the customer site is within 50 miles of the nearest Videojet Service Center

\*\*\* Coverage beginning in the second year of ownership



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